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# Cassim trust

### CICL / INSURE AFRICA POLICY HOLDERS -

### **VEHICLE INSURANCE CLAIMS**

MR. Z CASSIM / MR. JH BOTHA| Our Ref | Your Ref

12 April 2024

Dear Sir / Madam,

# CONSTANTIA INSURANCE COMPANY LIMITED (IN LIQUIDATION) MASTER'S REFERENCE: G975/22

- 1. The process for submitting claims on the website portal for Vehicle Insurance Claims on Insure Africa motor vehicle warranties is open.
- 2. A special meeting of creditors has been convened for the purpose of considering claims to be held on 8 May 2024 before the Magistrate Randburg at 10h00. All creditors that have not filed claims are accordingly requested to lodge claims by **no later than 3 May 2024**.
- 3. There will be a cut-off date for the proof of claims to be determined by the Master of the High Court in due course.
- 4. Failure to complete the process below will result in any claimant(s) not receiving a dividend from the Company in liquidation.
- 5. SUBMISSION OF CLAIM:
  - 2.1. Creditors may visit <u>https://ia.constantiagroup.co.za/</u> and follow the steps below to lodge their claim(s):
    - 2.1.1. Register an account.
    - 2.1.2. Go to <u>https://ia.constantiagroup.co.za/claimants/claims</u> and create a claim, with the transaction type of "*Vehicle Insurance Claim*".
  - 2.2. Complete steps 1 to 5 of the claim process.
  - 2.3. On step 6, review the claim information and on the bottom of the page click on "Submit Claim". No electronic signature is required at this step.



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- 2.4. Wait for the CICL claims team to electronically validate the claim. You will receive an email once electronic validation has occurred. The status of your claim is reflected next to step 7. Any feedback or further requirements will be communicated via email.
- 2.5. Once validated, go to <u>https://ia.constantiagroup.co.za/claimants/claims</u> and open the claim.
- 2.6. Next to step 8, click on the "Download Claim Pack" button to download your claim.
- 2.7. Sign the claim affidavit in front of a commissioner of oaths and sign the power of attorney if present.
- 2.8. Hand-deliver or courier the original signed claim pack to the address as indicated on step 9.

## 3. ADDITIONAL INFORMATION:

3.1. For information on when dividend payment can be expected, and other frequently asked questions, please go to <u>https://constantiagroup.co.za/faq</u>, alternatively contact generalcreditors@constantiagroup.co.za / admin3@cassimlaw.co.za.

Yours faithfully CASSIM TRUST admin3@cassimlaw.co.za

